

Information for patients

Footwear Adaptations



Orthotics

Footwear Adaptations

Your consultant and orthotist have prescribed adaptations to your own footwear to manage your condition orthotically.

The following guidelines will assist you in choosing suitable footwear:

- Shoes must have a lace closure, strap or hook and loop fastening
- The shoe/boot should have a solid sole unit, i.e. not air sole trainers
- The more simple the sole, the easier it will be to adapt and the neater it will look
- The upper of the footwear should enclose the heel i.e. no mules or sling backs
- Heel height of 1¼" (30mm) maximum and heel width of 2½"(65mm) minimum
- If you are buying new footwear do so on approval of it being suitable for adaptation

Footwear examples

Male



Ecco
footwear



Cosyfeet
footwear



Clarks
footwear



Hotter
footwear

Female



Repairs

Please keep your footwear adaptations in good repair. You can return them to the Orthotics department to have the repairs done, e.g. for worn soles/worn sockets. They can be dropped in or posted, please ensure you include your name and address with the items. We will contact you when they are ready for collection. This will usually be done in around two weeks depending on the adaptation being carried out.

What happens next?

Once we are sure your adaptation is appropriate and you have no problems, you are entitled to a further adaptation in the first year and then two adaptations per year afterwards. If you require more than this you will need to fund it yourself.

Contact the Orthotic department to find out how to do this. Should you have any queries regarding your footwear please do not hesitate to contact us.

We provide the clinical service for orthotics at The Robert Jones and Agnes Hunt Orthopaedic Hospital, Oswestry, The Royal Shrewsbury Hospital and The Princess Royal Hospital, Telford. Please find the relevant contact details below.

Please only contact the department where you are due to have an appointment or have already been seen, other sites will not be able to deal with your enquiry and you will be asked to ring the appropriate hospital.

The Robert Jones and Agnes Hunt Orthopaedic Hospital / Tel: 01691 404442

Below are the opening times for the department for dropping off/collecting footwear and appliances. Please note the contact telephone number is available throughout normal working hours.

RECEPTION OPENING TIMES

Monday – Thursday, 8.15 am – 5.45 pm

Friday, 8.15 am – 4.45 pm

GENERAL ENQUIRIES

Monday – Thursday, 8.45 am – 5 pm

Friday, 8.45 am – 4 pm

CLOSED FOR LUNCH 12.30 pm – 1.15 pm

The Royal Shrewsbury Hospital / Tel: 01743 261000 Ext: 3701

Monday – Thursday, 8.30 am – 4 pm

Friday, 8.30 am – 3 pm

CLOSED FOR LUNCH 12.30 pm – 1.15 pm

The Princess Royal Hospital / Tel: 01952 641222 Ext: 4224

Monday – Thursday, 9.00 am – 4.30 pm

Friday, 8.30 am – 12.30 pm. Closed pm

CLOSED FOR LUNCH 12.30 pm – 1.15 pm

Please note we are only able to offer appointments at the site you have been referred to by your consultant/G.P. even if this isn't the most local to your home address.

If you require a special edition of this leaflet

This leaflet is available in large print. Arrangements can also be made on request for it to be explained in your preferred language. Please contact the Patient Advice and Liaison Service (PALS) email: rjah.pals.office@nhs.net

Feedback

Tell us what you think of our patient information leaflet.
Please send your comments to the Patient Advice and
Liaison Service (PALS) email: rjah.pals.office@nhs.net

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