Council of Governors 02.05.23

MEETING 2 May 2023 14:00

> PUBLISHED 27 April 2023

1. Welcome from

Agenda

| Location | Date | Owner | Time |
|----------------------------------|----------------------|---------------------|-------|
| The Boardroom, RJAH | 2/05/23 | | 14:00 |
| | | | |
| 1. Welcome from the Chairman | | Harry Turner | 14:00 |
| 1.1. Apologies | | | 1 |
| 1.2. Minutes from the previous m | neeting - 08.03.23 | | |
| 1.3. Matters Arising | | | |
| 1.4. Declaration of Interests | | | |
| 2. Lead Governor Update (verbal) | | Victoria Sugden | 14:05 |
| 3. Trust Overview (Presentation) | | Stacey Keegan | 14:10 |
| 4. Governance | | | |
| 4.1. Questions from the Governor | rs | Dylan Murphy | 14:25 |
| 4.2. Membership Report | | Dylan Murphy | 14:30 |
| 5. Committee Chairs Updates | | | |
| 5.1. Audit and Risk Committee (v | verbal) | Martin Newsholme | 14:35 |
| 5.2. Finance Planning and Digita | l Committee (verbal) | Sarfraz Nawaz | 14:40 |
| 5.3. Quality and Safety Committe | ee (verbal) | Chris Beacock | 14:45 |
| 5.4. People Committee (verbal) | | Martin Evans | 14:50 |
| 6. To Note: | | | |
| 6.1. Review of Work Plan | | Dylan Murphy | |
| 6.2. Attendance Matrix | | Dylan Murphy | |
| 7. Any Other Business | | | 14:55 |
| 7.1. Next Meeting: 24 July 2023 | | | |
| | | | |

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1. Welcome from

2. Lead Governor

5. Committee 6. To Note:

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1. Welcome from

2. Lead Governor

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Trust Overview

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Governance

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Committee

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To Note:

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| | | COUNCIL OF GOVERNORS WEDNESDAY 8 [™] MARCH 2023 | |
| | | MINUTES OF THE MEETING | |
| PRESENT Harry Turr Tony Wrig Nicki Kuip Colin Cha Sheila Huy Katrina Ma Kate Betts Allen Edw Karina Wr Victoria St | her ht er pman ghes orphet ards ight | Chair Public Governor – West Midlands Public Governor – Shropshire Public Governor – Shropshire Public Governor – North Wales Public Governor – Cheshire and Merseyside Staff Governor Staff Governor Staff Governor – Keele University Stakeholder Governor – Voluntary Services/Lead Governor | HT TW NK CC SH KM KB AE KW VS |
| IN ATTEN Dylan Mur Stacey Ke John Pep Martin Ne Sarfraz Na Martin Eva Chris Bea SECRETA Gayle Mur | phy eegan ber wsholme awaz ans cock | Trust Secretary Chief Executive Associate Non-Executive Director Non-Executive Director Non-Executive Director Associate Non-Executive Director Non-Executive Director | DM SK JP MN SN ME CB GM |
| MINUTE NO | | TITLE | ACTION |
| | | | |
| 1.1 | | s ed from Martin Bennett, Colette Gribble, Phil White, Kate , William Greenwood, Paul Kingston and Penny Venables. | |
| 1.2 | MINUTES FROM THE PRI The minutes from the record. | EVIOUS MEETING e previous meetings were approved as a true and accurate | |
| 1.3 | MATTERS ARISING There were none raise | ed. | |
| | ACTIONS FOLLOWING T All actions from the pro | HE PREVIOUS MEETING evious meeting were recorded as complete. | |
| 1.4 | DECLARATIONS OF INTE | REST | |

1.4 DECLARATIONS OF INTEREST None recorded

7. Any Other

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| | | | Welcome |
| MINUTE NO | TITLE | ACTION | me fr |
| 2.0 | WELCOME FROM THE CHAIRMAN | | from 2 |
| | HT welcomed the Committee members to the March meeting of the Council of Governors. The following points were noted: Welcomed to VS in her role as Lead Governor. Placed on record his personal thanks to WG for his time in the role of Lead Governor. He also noted the thanks of the Board and the Governors. WG supported the Trust through a difficult time and saw many changes. Welcomed DM in his role as Trust Secretary. | | |
| | The Trust is currently in a stage of recruitment for a non-executive director and CB term will come to an end soon. The Council will be updated on the process with a meeting scheduled on the 21st March to ratify the appointment. The Council of Governors <i>noted</i> the Update. | | 3. Trust Overview |
| 3.0 | IMPROVEMENT PRESENTATION | | erview |
| | OE, Improvement, Innovation & Effectiveness Facilitator, shared a presentation with the Council. The following questions/comments were noted: The enthusiasm is inspirational, very well done. Are staff receptive to potential change? The focus is usually on the negative, OE brings momentum, focus and energy. There are already success stories. Positive voices are louder than others. Staff need to get on board and have a 'can do' attitude. HT thanked OE on behalf of the Council. | | 4. Governance |
| | The Council <i>noted</i> the presentation. | | 5. Con |
| 4.0 | WORKFORCE PRESENTATION | | Committee |
| | DH, Chief People and Culture Officer, shared a presentation with the Council. The following questions/comments were noted: There are two nurse staff stories accessible on the Trust website; it would be | | e |
| | great to have some from other areas of the Trust and include videos which have more impact. There should be recruitment banners in main entrance. The Trust will reach out to final year students at other Universities and colleges as well as Keele university. There is also engagement with Telford college. The communications team at the Trust should be involved with promoting recruitment and retention. It is positive to see overseas students at the Trust. | | 6. To Note: |
| | Action: DM to liaise with DH and the Communications team regarding promotion of recruitment and retention. | Trust Secretary | 7. An |
| | Action: DM to invite the Communications team to the RJAH/ICS Strategy Day. HT thanked DH on behalf of the Council. | Trust Secretary | Any Other |
| | The Council <i>noted</i> the presentation. | | er |
| | Page 2 of 6 | · · · · · · · · · · · · · · · · · · · | ſ |

| | | | 1. Welcome |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------|
| Minute No | TITLE | ACTION | |
| 5.0 | LEAD GOVERNOR UPDATE | | from 2. |
| | VS presented the update to the Committee. She highlighted the following points: | | ΠĽ |
| | Her personal thanks and those of the Governors were extended to WG. VS and the Governors offered a warm welcome to DM. VS is looking forward to the monthly meeting with DM. The recent Patient Safety Walkabouts were cancelled due to industrial action. Several Governors attended recent sub-Board Committees. | | Lead Governor |
| | The Governors are looking to set up a buddy system for new Governors. VS has taken part in the Stakeholder panel for the Chief Nurse and Patient Safety Officer recruitment. | | 3. Tr |
| | Several Governors attended the public Board of Directors meeting in March. Action: VS and DM to discuss Governor attendance at sub–Board Committees. | Lead Governor/ | ust Ov |
| | VS thanked her fellow Governors for their hard work and commitment. HT acknowledged the changes to the Council of Governors Committee over the last year. He asked DM to carry out a formal review of the Committee and feedback at the next meeting scheduled in May. | Trust Secretary | Trust Overview 4 |
| | Action: DM to carry out a formal review of the Committee. Feedback to be shared at the May meeting. | Trust Secretary | 4. Governance |
| | The Council of Governors <i>noted</i> the Governor Update. | | rnan |
| 6.0 | Trust Overview | | ce |
| | SK provided a Trust Overview to the Committee. | | ਯ |
| | NK asked how many junior doctors will be impacted by the industrial action. SK confirmed there are 17, of which 15 will be taking part in the strike; there will be System and consultant support to help minimise the impact. | | Committee |
| | KB asked for clarity on the financial deficit in the System. SN explained RJAH continues to take a proportional share of system deficit, $\pounds 2.1m$ for this financial year, therefore the Trust is forecasting a $\pounds 2.4m$ surplus, which will be $\pounds 3.2m$ ahead of plan. | | tee |
| | The Council of Governors <i>noted</i> the Trust Overview. | | 6. |
| 7.0 | COMMITTEE CHAIRS UPDATES | | To Note: |
| 7.1 | Audit and Risk Committee MN provided an update on the Audit and Risk Committee, held on 11 January 2023. | | ie: |
| | The Council of Governors <i>noted</i> the Chair Report. | | |
| 7.2 | Finance, Planning and Digital Committee SN provided an update on the Finance, Planning and Digital Committee, held on 21 February 2023. | | 7. Any Other |
| | The Council of Governors <i>noted</i> the Chair Report. | | Other |

| MNUTE No TITLE Act 7.3 Quality and Safety Committee CB provided an update on the Quality and Safety Committee; held on 16 February 2023. The Council of Governors noted the Chair Report. IPC Quality Assurance Committee CB provided an update on the IPC Quality Assurance Committee; held on 9 February 2023. IPC Quality Assurance Committee CB provided an update on the IPC Quality Assurance Committee; held on 9 February 2023. On behalf of the Council, CB thanked SEA, the Infection Control team and the whole organisation for all their hard work with the improvement plan which has resulted in the IPC action plan back to Quality and Safety Committee. IFT thanked CB for his leadership and chairing of the Committee. The Council of Governors noted the Chair Report. 7.5 People Committee ME provided an update on the People Committee, held on 16 February 2023. The Council of Governors noted the Chair Report. 7.5 People Committee ME provided an update on the People Committee, held on 16 February 2023. The Council of Governors noted the Chair Report. 8.0 GovernANCE SEA presented the report for the Committee for information. The paper provides an overview of the patient safety walkabouts which were reintroduced in April 2022. KB asked if feedback can be given to the Governors after the visits. SEA confirmed a feedback email will be sent after the walkabout, to the Non-Executive Directors and Governors who have taken part in the visit. TW noted he felt both for the patients and the staff regarding night noise, as you cannot silence patients and the staff members | | 1. We |
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| Governors continue to hold a Governor's surgery on a quarterly basis. The information presented report's underrepresentation from males and the younger generation. | | To Note: |
| KB requested a multi-language signposting poster advertising the FT membership. VS responded that this was currently being developed by the Communications and Medical Illustration teams. | | 7. Ar |
| Action: DM to liaise with the Communication and Medical Illustration teams regarding the membership poster and advertising/promoting of the Trust membership. | retary | Any Other |

| | | | | | 1. Welcome |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|----------------|---------------------------|------------|
| MINUTE NO | TITLE ACTION | | | | |
| | The Council of Governors <i>noted</i> the Membership Report. | | | Irom | |
| 8.3 | B Questions from the Governors The Council were aware that two questions had been asked prior to the meeting. DM thanked KB who raised two questions – one relating to Datix reporting and another relating to the effect of the recent industrial action on the recovery plan. Responses to those questions have been provided within the paper. KB asked for clarity on the reason why there was an increase in the number of Datix reports as the answer provided was not clear. | | | 1 2. Lead Governor | |
| | Action: KB to contact SEA to further discuss the reason why there was an Kate Betts increase in Datix reporting. | | | 3. I rust Overview | |
| 8.4 | DM presented the work plan for 2022/223 and noted the information is shared within the Council for information only and to ensure there is oversight of agenda items being tabled for discussion at future meetings. | | Secretary/Lead | + | |
| 8.4.1 | The Council of Governors noted the Work Plan Review. 4.1 Attendance Matrix The Council of Governors noted the Attendance Matrix. | | | | Governance |
| 9.0 | ANY OTHER B | BUSINESS | | | |
| VS thanked HT, on behalf of the Governors, for the openness and transparency within the meetings. She added the presentations from DH and OE were very informative. HT thanked the members of Council for their attendance and contribution and brought the meeting to a close. | | | 5. Committee | | |
| | NEXT COUNCIL OF GOVERNOR | | | | |
| New Actions | | | 6. To Note: | | |
| | force Presentation | Dylan Murphy | | |) [|

| 4.0 Workforce Presentation DM to liaise with DH and the Communications team regarding promotion of recruitment and retention. DM to invite the Communications team to the DM to prove the Communications team to prove the Communications team team team team team team team team | Dylan Murphy Dylan Murphy | te: |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-------|
| RJAH/ICS Strategy Day. | | 7. |
| 5.0 Lead Governor Update | | Any |
| VS and DM to discuss Governor attendance | Victoria Sugden and | ly |
| at sub–Board Committees. | Dylan Murphy | Q. |
| DM to carry out a formal review of the Committee. Feedback to be shared at the May meeting. | Dylan Murphy | Other |

| 8.2 Membership Report DM to liaise with the Communication and Medical Illustration teams regarding the membership poster and advertising/promoting of the Trust | Dylan Murphy | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|---------------|
| membership. 8.3 Questions from the Governors KB to contact SEA to further discuss the reason why there was an increase in Datix reporting. | Kate Betts | |
| 8.4 Review of the Workplan DM and VS to liaise with HT regarding the workplan for 2023/24. | Dylan Murphy and Victoria Sugden | او ب |
| | | TIUSCOVETVIEW |
| | | |
| | | 5. COmmittee |
| | | U. TO INCIC. |
| | | / Any Other |



Overview of the Trust – May 2023

Stacey Keegan, Chief Executive





Aspiring to deliver world class patient care

Performance

- The Trust continues to see a significant reduction in patients waiting over 104 weeks and 78 weeks, with a forecast to achieve the NHSE standards of 0 patients waiting over 2 years by the end April and 0 patients over 78 weeks by the end of June.
- Work is ongoing with Welsh commissioners to ensure equitable access to the mutual aid providers that have supported the achievement for English patients.
- Waiting times (combined) for diagnostics have improved, with the proportion of patients waiting <6 weeks rising from 52% in August to over 90% in March.
- At the end of March, a further Infection, Prevention and Control inspection was carried out by the Regional IPC Director and ICS to review sustainability; positive feedback received highlighting further improvements, embedded practice and a positive culture.

3. Trust Overvie

4

. Governan ce

5. Committe e Chairs

6. To Note:

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Any Other Business

MES

Final Plan Submission

Plan submitted 30th March 2023:

Elective spells - Plan to deliver 107% recovery in 2023/24

Outpatients – Plan to deliver 99% recovery in 2023/24

78 week waits --trajectory to reduce to 0 English patients by June 2023

65 week waits –trajectory to reduce to 0 English patients by March 2024 (as per planning guidance)

Any Other Aspiring to deliver world class patient care

4. Governan ce

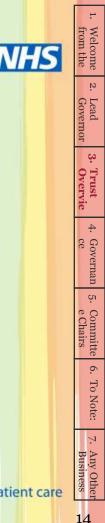
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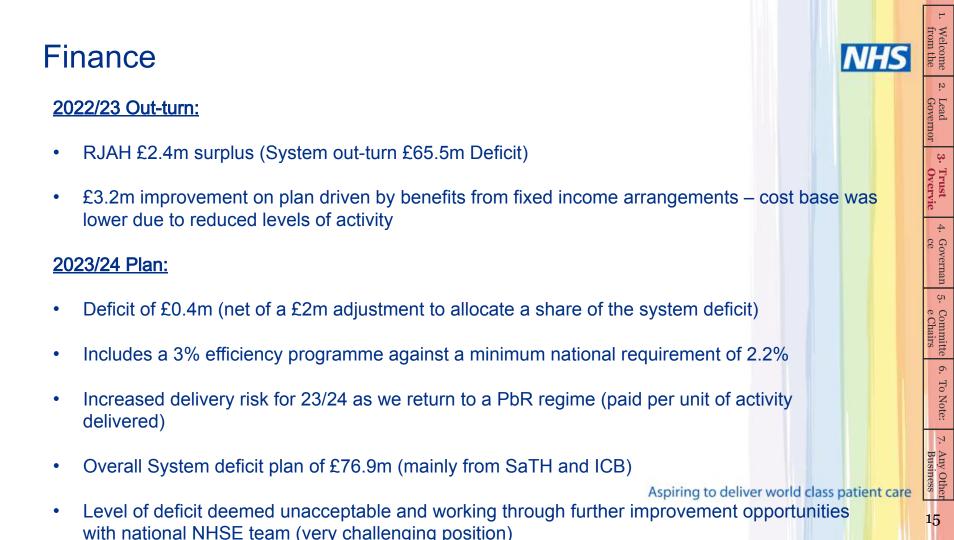
Committe e Chairs

6. To Note:

Key Transformation Schemes to support the plan

- Theatre Development to be operational in Quarter 4
- Additional outpatient consulting rooms operational from April 2023
- Mutual Aid support from Royal Orthopaedic Hospital and The Walton Centre
- Enhanced Recovery programme
- Recruitment and Retention initiatives
- Theatre Productivity Plan
- Out-Patient Transformation Plan.

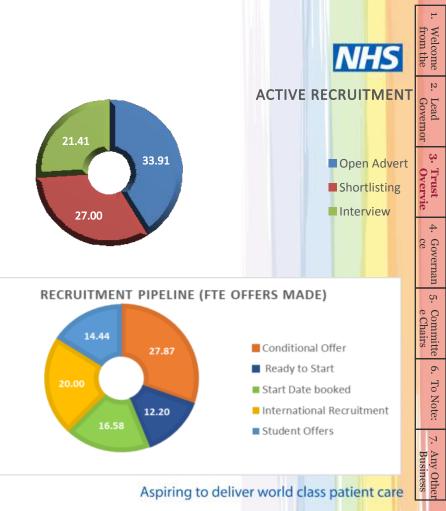




Recruitment and Retention

Continued focus on recruitment and retention.

- Recruitment Open Day 16th April 2023
- 95 Attendees
- 5 Golden tickets to trainees Qualifying in September
- If all staff offered a post on the day start the vacancy rate will be 12.59%
- Great interest in both Facilities, Estates and Pharmacy
- HCSW 54 to be shortlisted with 10.8 vacancies



People - Recruitment

- I am delighted to welcome our new Chief Nurse, Paul Kavanagh-Fields. Paul joined us at the start of April, having been appointed following a rigorous and competitive recruitment process.
- Following unsuccessful substantive recruitment to our Chief People and Culture Officer; I'm pleased to announce Denise Harnin, Interim Chief People Officer will be remaining with RJAH for a minimum of 18 months.

Staff Survey

Headlines

- Completed questionnaires: 837
- Response rate: 52% (peer group average: 52%)
- Recommend as a place to work: 66% (down 5%)
- Recommend treatment to a friend or relative: 91.1% (down 3% - but still one of the best in the country)
- Positives: compassionate leadership
 Areas for attention: burnout, raising concerns

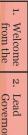
Next Steps

- ¬ Task and Finish Group co-produce actions with our staff
 - q Unit representation
 - q Clinical representation
 - q Improvement methodology

Pulse Surveys – encourage completion

- q Runs quarterly
- q Immediate results
- Richer data exploring app options to help us understand how our staff are feeling right now, not six months ago or quarterly

Aspiring to deliver world class patient care



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Committe e Chairs

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To Note:

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Any Other Business

NHS

Industrial Action

• Colleagues who are members of the RCN and BMA have undertaken multiple instances of Industrial Action over recent months.

So far in 2023, there have been 257 outpatient appointments cancelled and 177 elective procedures cancelled as a result of Industrial Action, with further activity opportunity lost above these numbers.

The Trust has in place a robust process for planning for Industrial Action including the initiation of our incident response approach during these periods.

Throughout the strikes the organisation has maintained positive and supportive relationships with colleagues and union officials. Aspiring to deliver world class patient care

Any Other Business

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To Note:

Strategic Lead for MSK

- In March the Integrated Care Board approved "The appointment of RJAH Trust as the Strategic Lead for MSK services responsible for designing and delivering a comprehensive MSK service with an embedded focus on prevention and population health."
- The next phase is to develop, in collaboration with provider partners and the public, a new model for MSK services across STW.
- The scope of the existing programme is to be extended to include a greater focus on population health and orthopaedic surgery.



High Impact Provider-Led Strategy

The Trust is developing a new Clinically Led High Impact Provider-Led Strategy (HIPS) 2023-28 to reflect the operational and strategic landscape changes for RJAH.

HIPS 2023-23 will have a set of new ambitious objectives against 5 key strategic priorities:

- **Clinical Services**
- MSK Transformation ٠
- Veterans ٠
- Growth
- Research and Innovation

The first event to support the development of the strategy was held on 17th April 2022 with over 100 members of staff in attendance. All the outputs from that day are being collated by our partners at The Value Circle who supported in the facilitation of the event.

An engagement programme will be taken forward with the wider organisation to test out what we have come up with so far. Part of that will be getting input from frontline staff as well as patients, service users and partners.



Welcome from the N 4 Governan ce ςī Committe e Chairs 6. To Note: ? Any Other Business

The refreshed strategy will be completed in June 2023.

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Any Other

Orthopaedic Hospital NHS Foundation Trust

The Robert Jones and Agnes Hunt MHS

Committee / Group / Meeting, Date

Council of Governors, 2 May 2023

Author:

Contributors: Gayle Murphy

Name: Dylan Murphy Role/Title: Trust Secretary

Report sign-off:

Stacey Keegan Chief Executive Officer

Is the report suitable for publication?:

YES

Key issues and considerations:

The Council of Governors are asked to note the questions that have been raised by Council members since the last meeting and the answers provided by the lead executive.

It was agreed that any questions and answers raised by Council members in between meetings would be collated into a paper to the Council in order that all members could benefit from the information and also to ensure there was opportunity for discussion as required. In addition it was agreed that the Council of Governors would be proactively asked if there were any items they wished the Chairman to consider for the agenda.

This paper presents the questions and answers paper. In summary:

- The Council members requested no items for the agenda
- The Council members raised 5 questions

The Council of Governors are asked to note the questions raised by Council members since the last meeting and the answers provided by the lead executive.

| Date Raised | Raised By | Question |
|----------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11/04/2023 | William Greenwood, Public Governor - Powys | What has been the impact of the current junior doctors' industrial action on cancelled appointments and operations please? Do we have numbers for each? |
| | | Response Provided by Mike Carr, Chief Operating Officer: |
| | | The figures for the junior doctor industrial action held from 13th to the 15th of March inclusive: Inpatients: 64 rescheduled |
| | | Daycases: 8 rescheduled Outpatients: 124 rescheduled (25x New, 99x Follow Up) |
| | | • Outpatients. 124 rescrieduled (23x New, 33x r oliow Op) |
| | | The figures for the junior doctor industrial action held from 11th to the 14th of April inclusive: |
| | | Inpatients: 40 rescheduled |
| | | Daycases: 3 rescheduled |

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Lead Governor 3.

The Robert Jones and Agnes Hunt MHS Orthopaedic Hospital

NHS Foundation Trust

Questions and Answers

| Outpatients: 110 rescheduled (28x New, 82x Follow Up) |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2. Has the recent nurses' industrial action had similar impact? Do we have any figures for that? |
| Response Provided by Mike Carr, Chief Operating Officer: |
| The figures for the nurse's industrial action held on 18th and 19th of January: Inpatients: 21 rescheduled Daycases: 18 rescheduled Outpatients: 5 rescheduled (all Follow Up) |
| The figures for the nurse's industrial action held on 6th and 7th of February: Inpatients: 17 rescheduled Daycases: 6 rescheduled Outpatients: 18 rescheduled (7x New, 11x Follow Up) |
| 3. What is the latest update on our financial position given the various activity recovery plans? |
| Response Provided by Craig Macbeth, Chief Finance and Planning Officer: We are reporting a surplus of £2.5m in 2022/23 which was underpinned by reduced delivery costs as our activity fell short of the levels we were funded for under fixed income agreements. We are planning a deficit of £0.4m in 2023/24 although we are being pushed by the Regulator to improve on this as part of System wide scrutiny (System deficit is currently £78m) Our £0.4m deficit plan is net of a £2m income adjustment from the local system as the deficit is shared across partners – without this our plan would be a surplus of £1.6m We return to a PbR payment mechanism in 2023/24 which brings new opportunities and risks as we will be paid based on each unit of activity delivered. This model incentivises waiting list clearance b. |
| 4. Have the recent staff recruitment days produced good results and do we have further plans for the coming year? |
| Response Provided by Denise Harnin, Chief People Officer: |
| Following the last recruitment day we had 95 attendees, with 5 golden tickets offered to trainees qualifying in September. Should all offers be in post within the next 3 months, RCN vacancies will |

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Lead Governor

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Trust Overview

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Committee

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To Note:

The Robert Jones and Agnes Hunt **NHS** Orthopaedic Hospital

Questions and Answers

NHS Foundation Trust

| be down to 12.59%. Further discussions are due to be held on future events such as 'Bring your Family' days, and also encouraging ward managers to offer golden tickets to student placements to increase recruitment/retention. |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5. What will be our biggest organisational challenge in 2023/24? |
| Response Provided by Stacey Keegan, Chief Executive Officer: |
| Workforce availability, currently exacerbated by discontent and Industrial action. |
| A national shortage/pipeline in some professions leading to resilience in some professions/services. |
| At the last Council of Governors (March) we presented an outline of the content of the Workforce Recruitment and Retention Improvement work. |
| There is confidence in our internal plans, as we are seeing a downward trend in turnover and vacancy rates and a healthy pipeline (staff offered appointment but in the recruitment process), however there is a risk due to a large proportion of these staff are still in training, so we are working hard to keep in touch with individuals and induct them into the organisation pre commencement. |
| Retention is key and in our view of higher importance; various new initiatives have been launched regarding career conversations, career pathways and our learning and development offer. |

Strategic objectives and associated risks:

The Council of Governors support delivery of all the Trust's objectives.

Recommendations:

The Council of Governors is asked to note the information contained within this paper.

Report development and engagement history:

This report has not been considered at any other meeting within the Trust.

Next steps:

Questions from the Governors will continue to be received and responded to at future meetings of the the Council of Governors.

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Note:

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Any Other

Membership Update

The Robert Jones and Agnes Hunt Orthopaedic Hospital

Committee / Group / Meeting, Date

Council of Governors, 2 May 2023

Author:

Contributors: Gayle Murphy

Name: Dylan Murphy Role/Title: Trust Secretary

Report sign-off:

Stacey Keegan Chief Executive Officer

Is the report suitable for publication?:

YES

Key issues and considerations:

It is a constitutional requirement for a Foundation Trust to have a membership made up of public, staff, and patient constituents. The aim is to ensure that the membership is sufficient in its size and make up to adequately represent the communities the Trust serves.

This report provides an update on Foundation Trust membership and representation in support of the membership strategy._The Trust has been unable to engage in full membership recruitment activities for the main part of the preceding year because of the restrictions on visitors to the site, but these have been reinstated in the last few months

Membership Total

The current membership total (on 01 April 2023) was 6528:Staff1220Public5308Total6528

The Trust membership target for 2022/23 was amended during a previous meeting to achieve a yearon-year increase. In April 2022 membership stood at 6644. As such, there has been a 1.7% decrease over the last twelve months.

Though the membership total has fallen year-on-year, the low point was September 2022, when the figure was 6377. Since September 2022, the membership has risen by 2.4%.

Public Constituencies

The breakdown of membership by public constituency shows, as expected, that Shropshire continues to provide the largest membership base.

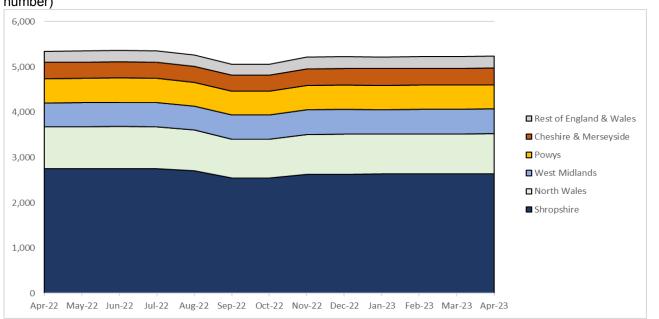
| | Apr- 22 | May- 22 | Jun- 22 | Jul- 22 | Aug- 22 | Sep- 22 | Oct- 22 | Nov- 22 | Dec- 22 | Jan- 23 | Feb- 23 | Mar- 23 | Apr- 23 |
|-------------------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Cheshire & Merseyside | 357 | 357 | 356 | 355 | 355 | 353 | 352 | 368 | 370 | 370 | 370 | 369 | 370 |
| North Wales | 926 | 925 | 929 | 925 | 904 | 863 | 867 | 885 | 884 | 879 | 884 | 884 | 883 |
| Powys | 537 | 539 | 542 | 540 | 524 | 523 | 522 | 533 | 533 | 533 | 531 | 531 | 532 |
| Shropshire | 2,750 | 2,757 | 2,757 | 2,755 | 2,703 | 2,544 | 2,542 | 2,623 | 2,632 | 2,634 | 2,639 | 2,639 | 2,642 |
| West Midlands | 529 | 530 | 531 | 530 | 531 | 530 | 530 | 545 | 547 | 545 | 546 | 547 | 548 |
| Rest of England & Wales | 249 | 249 | 249 | 249 | 249 | 249 | 248 | 261 | 262 | 262 | 263 | 264 | 265 |
| Out of Trust Area | 118 | 128 | 138 | 139 | 150 | 160 | 181 | 49 | 57 | 63 | 75 | 82 | 87 |
| Total | 5,466 | 5,485 | 5,502 | 5,493 | 5,416 | 5,222 | 5,242 | 5,264 | 5,285 | 5,286 | 5,308 | 5,316 | 5,327 |

The Robert Jones and Agnes Hunt MHS Orthopaedic Hospital

NHS Foundation Trust

Membership Update

The figures in the table above are presented in an alternative format in the two charts below.



Version 1 - public membership since April 2022 (building up from the category with the largest number)

| 249 | 249 | 249 | 249 | 249 | | | 261 | 262 | 262 | 263 | 264 | 265 | |
|-------|-------|-------|-------|-------|------------|-------|-------|-------|-------|-------|-------|-------|----------------------------|
| 357 | 357 | 356 | 355 | 355 | 249 | 248 | 368 | 370 | 370 | 370 | 369 | 370 | · |
| 537 | 539 | 542 | 540 | 524 | 353 523 | 522 | 533 | 533 | 533 | 531 | 531 | 532 | Rest of England & Wales |
| 529 | 530 | 531 | 530 | 531 | 530 | 530 | 545 | 547 | 545 | 546 | 547 | 548 | Cheshire & Merseyside |
| 926 | 925 | 929 | 925 | 904 | 863 | 867 | 885 | 884 | 879 | 884 | 884 | 883 | Powys |
| | | | | | | | | | | | | | 🔲 West Midlands |
| | | | - | | - | | | - | - | - | - | - | 🗆 North Wales |
| 2,750 | 2,757 | 2,757 | 2,755 | 2,703 | 2,544 | 2,542 | 2,623 | 2,632 | 2,634 | 2,639 | 2,639 | 2,642 | Shropshire |

Version 2 - public membership since April 2022 (building up from the category with the largest numbor)

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Welcome from

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Lead Governor

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Trust Overview

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Lead Governor

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To Note:

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The Robert Jones and Agnes Hunt NHS Orthopaedic Hospital

Membership Update

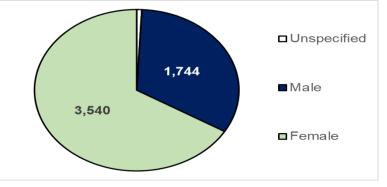
NHS Foundation Trust

Gender

The table below presents the number of male and female members. The proportion of male and female members has remained constant and males remain underrepresented. In both April 2022 and April 2022, of the members who declared their gender, c66% were female and c33% were male.

| | Apr- 22 | May- 22 | Jun- 22 | Jul- 22 | Aug- 22 | Sep- 22 | Oct- 22 | Nov- 22 | Dec- 22 | Jan - 23 | Feb- 23 | Mar- 23 | Apr- 23 |
|-----------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-------------|------------|------------|------------|
| Gender | 5,466 | 5,485 | 5,502 | 5,493 | 5,416 | 5,222 | 5,242 | 5,264 | 5,285 | 5,286 | 5,308 | 5,316 | 5,327 |
| Unspecifi ed | 42 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 | 43 |
| Male | 1,780 | 1,785 | 1,789 | 1,783 | 1,763 | 1,705 | 1,717 | 1,723 | 1,731 | 1,731 | 1,737 | 1,739 | 1,744 |
| Female | 3,644 | 3,657 | 3,670 | 3,667 | 3,610 | 3,474 | 3,482 | 3,498 | 3,511 | 3,512 | 3,528 | 3,534 | 3,540 |

The figures for April 2023 in the table above are presented in an alternative format in the chart below:



Ethnicity

Of the members who declared their ethnicity, the large proportion chose to define as "White". A significant proportion did not declare their ethnicity however so it is difficult to gauge how representative of the population / patient base the membership is.

| | Apr- 22 | May- 22 | Jun-22 | Jul-22 | Aug- 22 | Sep- 22 | Oct- 22 | Nov- 22 | Dec- 22 | Jan- 23 | Feb- 23 | Mar- 23 | Apr- 23 |
|---------------|------------|------------|--------|--------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Ethnicity | 5,466 | 5,485 | 5,502 | 5,492 | 5,415 | 5,221 | 5,241 | 5,263 | 5,284 | 5,285 | 5,307 | 5,315 | 5,326 |
| White | 3,359 | 3,364 | 3,367 | 3,356 | 3,301 | 3,184 | 3,180 | 3,182 | 3,188 | 3,182 | 3,181 | 3,180 | 3,184 |
| BME | 119 | 119 | 119 | 119 | 118 | 111 | 113 | 114 | 114 | 114 | 116 | 116 | 116 |
| Not stated | 1,988 | 2,002 | 2,016 | 2,017 | 1,996 | 1,926 | 1,948 | 1,967 | 1,982 | 1,989 | 2,010 | 2,019 | 2,026 |

Age

The profile of public membership by age looks to have remained largely the same over the year when looking at the number of members for each category with a slight decline in those aged 17-21 and an increase in the 30-39 age category.

| | Apr- 22 | May- 22 | Jun- 22 | Jul- 22 | Aug- 22 | Sep- 22 | Oct- 22 | Nov- 22 | Dec- 22 | Jan- 23 | Feb 23 | Mar- 23 | Apr- 23 |
|-------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|-----------|------------|------------|
| Age | 5,101 | 5,120 | 5,140 | 5,137 | 5,069 | 4,883 | 4,906 | 4,929 | 4,951 | 4,953 | 4,977 | 4,987 | 5,002 |
| 22-29 | 458 | 457 | 457 | 453 | 447 | 420 | 422 | 425 | 424 | 425 | 435 | 434 | 428 |
| 30-39 | 707 | 712 | 726 | 731 | 727 | 692 | 706 | 711 | 718 | 721 | 723 | 730 | 738 |
| 40-49 | 623 | 623 | 620 | 613 | 597 | 574 | 574 | 577 | 581 | 580 | 583 | 586 | 587 |
| 50-59 | 752 | 758 | 759 | 763 | 763 | 734 | 738 | 743 | 746 | 741 | 746 | 748 | 750 |
| 60-74 | 1,340 | 1,347 | 1,351 | 1,347 | 1,331 | 1,283 | 1,285 | 1,286 | 1,289 | 1,292 | 1,287 | 1,284 | 1,287 |
| 75+ | 1,221 | 1,223 | 1,227 | 1,230 | 1,204 | 1,180 | 1,181 | 1,187 | 1,193 | 1,194 | 1,203 | 1,205 | 1,212 |

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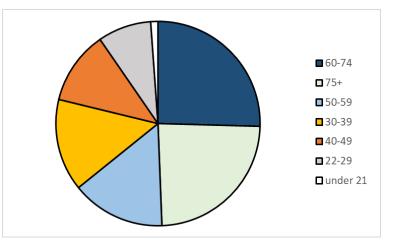
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| The Robert Jones and Agnes Hunt | NH. |
|---------------------------------|-----|
| Orthopaedic Hospital | |
| NHS Foundation Trust | |

Membership Update

The figures for April 2023 are presented in an alternative format in the chart below (moving clockwise from 12 o'clock through the age categories with the largest number):



Strategic objectives and associated risks:

The Council of Governors support delivery of all the Trust's objectives. Maintenance of an effective Membership supports the following objective in particular: 5. Maintaining statutory and regulatory compliance

Recommendations:

The Council of Governors is asked to note the information contained within this paper.

Report development and engagement history:

This report has not been considered at any other meeting within the Trust.

Next steps:

Membership numbers will continue to be monitored and reported.

An update on delivery of the Foundation Trust Public Membership Development and Engagement Strategy, agreed in July 2022, will be presented to the Council of Governors in July 2023.

The Robert Jones and Agnes Hunt Orthopaedic Hospital

Work Programme Review 2023/24

NHS Foundation Trust

| | 2 nd May 2023 | 24 th July 2023 | TBC Sept 2023 AGM | 8 th Nov 2023 | 13th March 2024 |
|-----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|-------------------------------|----------------------------|-----------------------------|-----------------------|
| Standing items | 1 | | | 1 | |
| Questions from the Governors | Х | Х | | Х | Х |
| Non-Executive Director Committee Updates | x | Х | | Х | х |
| Trust Overview, including key developments (presentation) | x | Х | | x | Х |
| Membership Report | X | Х | | Х | Х |
| Review of Work Programme | Х | Х | | Х | Х |
| Lead Governor Update | Х | Х | | Х | Х |
| Governor Activity and Feedback | Х | Х | | Х | Х |
| Patient Safety Walkabout Feedback | Х | Х | | Х | Х |
| Guest Speaker | I | II | | | |
| As agreed | X | X | | X | Х |
| Statutory Reports | | | | | |
| Receive Annual Report and Accounts | | | Х | | |
| Receive Audit Reports | | | Х | | |
| Annual Reports | • | | | • | |
| Safeguarding Annual Report (for information) | | Х | | | |
| Strategic Plan | L | II | | | |
| Consider strategic issues/priorities for Board to consider in the 2024/25 planning process | | | | | х |
| Presentation of 2023/24 Trust plans | | Х | | | |
| Quality | | Λ | | | |
| 2023/24 priorities | | X | | | |
| Quality accounts draft presented | | | Х | | |
| COG Strategy | | | Λ | | |
| Foundation Trust Public Membership Development and Engagement Strategy | | | | | |
| Update | | Х | | | |
| COG Governance | 1 | | | 1 | |
| COG Review and Self-Assessment | | Х | | | |
| COG Annual report (for approval) | | Х | | | |
| COG Annual report presentation | | | Х | | |
| Duties reserved to the Council of Govern only if necessary) | ors, as def | ined in the | constituti | on (to be c | onsidered |
| Appointment, reappointment or removal of C | Chair | | | | |
| Appointment, reappointment or removal of the | | cutive Direc | tors | | |
| Remuneration of Chair and Non-executive I | | | | | |
| Appointment or removal of Auditors | | | | | |
| Amendments to the Constitution | | | | | |
| Approval of "significant transactions"; applic to increase by 5% or more Trust income "att and services for the purposes of health serv | ributable to | activities of | | | |

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Lead Governor

1. Welcome from the Chairman r The Robert Jones ar Orthop

Council of Governors Committee

| | Quorum: 8 Gover | nors | | | | | |
|-------------------|---------------------------------------------------------|----------|----------|----------|----------|----------|----------|
| | | 11015 | | | | | |
| Name | Title | 21.04.22 | 24.05.22 | 19.07.22 | 28.09.22 | 09.11.22 | 08.03.23 |
| | | EXO | | | AGM | | |
| Harry Turner | Chair | X | X | X | X | Х | X |
| Stacey Keegan | Chief Executive Officer | | | Х | X | Х | X |
| Sarfraz Nawaz | Non Executive Director | | X | | | Х | X |
| Penny Venables | Non Executive Director | | X | Х | | | |
| Martin Newsholme | Non Executive Director | | X | Х | Х | Х | X |
| Chris Beacock | Non Executive Director | | | | Х | | X |
| Paul Kingston | Non Executive Director | | X | | | Х | |
| David Gilburt | Associate Non Executive Director | | X | Х | | Х | |
| John Pepper | Associate Non Executive Director | | | Х | X | Х | X |
| Martin Evans | Associate Non Executive Director | | | | X | Х | X |
| William Greenwood | Public Governor - Powys | X | X | Х | X | | |
| Victoria Sugden | Stakeholder Governor - Voluntary Services/Lead Governor | X | | Х | X | Х | X |
| Martin Bennett | Public Governor - Shropshire | | | | X | Х | |
| Nicki Kuiper | Public Governor - Shropshire | | | | | Х | X |
| Colin Chapman | Public Governor - Shropshire | X | | Х | | Х | X |
| Sheila Hughes | Public Governor - North Wales | | | | X | Х | X |
| Colette Gribble | Public Governor - North Wales | | | | | Х | |
| Tony Wright | Public Governor - West Midlands | | X | | | Х | X |
| Katrina Morphet | Public Governor - Cheshire & Merseyside | X | X | | Х | | X |
| Phil White | Public Governor - Rest of England | X | | Х | | | |
| Kate Betts | Staff Governor | X | X | Х | | Х | X |
| Kate Chaffey | Staff Governor | | | | | | |
| Allen Edwards | Staff Governor | X | X | | | | X |
| Simon Jones | Stakeholder Governor - Shropshire Council | X | | Х | X | | |
| Peter David | Stakeholder Governor - Voluntary Services | X | | Х | | | |
| Karina Wright | Stakeholder Governor - Keele University | | | | | Х | X |
| In Attendance | | | | | | | |
| Mary Bardsley | Acting Trust Secretary | | | | | Х | |
| Dylan Murphy | Trust Secretary | | | | | | x |