

Patient Entitlements



Orthosis	Entitlement
Inlays/Functional Foot Orthoses	1 x Pair at a time, which can be refurbished until they are deemed beyond repair by an orthotist. Following this your orthoses will be replaced.
Adult Footwear	2 x Pairs of footwear so that while one pair is having any required repairs you have one pair remaining to wear. Footwear will be repaired until they are deemed beyond repair by an orthotist. Following this your orthoses will be replaced.
Children's Footwear	1 x Pair at a time due to growth. Please book a review appointment when footwear is becoming small so we can re-measure for a larger size. Children's footwear can also be repaired as needed.
Footwear Adaptations	2 x Adaptations each tax year (April – March). We will carry out repairs only on the individual shoe/boot that we have adapted.
Knee Ankle Foot Orthoses (KAFO)	2 x KAFOs so that you have one to wear while the other is being serviced.
Corsets (Lumbar Sacral Orthoses) / Hernia Supports	2 x Corsets/Hernia supports so while one is being washed you have another to wear (please note that there is an NHS charge for this orthosis).
Stockings	2 x Stockings/pairs of stockings so that while one is being washed you have another to wear (please note that there is an NHS charge for this orthosis).
Miscellaneous	As standard you will receive only 1 of all other orthoses such as collar, spinal brace, ankle foot orthosis, helmet, knee brace etc. However, if your orthotist deems that there is a clinical need for more than one, the appropriate amount will be supplied.



*Please do not throw away your orthoses unless an orthotist has deemed them beyond repair. Otherwise you may be charged for a replacement.

**Please note that if you misplace your orthosis you will be charged for a replacement.

***If you wish, you can purchase additional orthoses privately. Either ask your orthotist or reception for a quote.